

BOOKING CONDITIONS AND INFORMATION

For all day tours all bookings must be paid in full before the day of departure. If any seat is not paid for within 4 weeks of booking, we reserve the right to sell the seats without any further notification to the passenger. A booking reserves a place on the coach but not a particular seat. Please note – tickets, entry fees and meals are extra to the coach fare unless stated otherwise.

If passengers wish to make future bookings and payments while on a day tour, they will only be accepted by the driver if in a sealed envelope with the details on the outside.

For all holidays a deposit of **£40.00** per person must accompany the reservation for each holiday, Travel insurance with Towergate Chapman Stevens is available if required and is included in the cost of the holiday. The premium stated on each holiday should be added to your deposit when booking. Alternatively, if you decide to make your own insurance arrangements, we will require details of those arrangements and will issue a disclaimer form for completion and return. The premium will then be deducted from the cost of the holiday. **Please see insurance summary.** All deposits must be made payable to 'D&J Dickinson' and are **non refundable** in the event of cancellation by the passenger. No booking will be accepted unless accompanied by the deposit.

The price stated for each tour is fully inclusive of bed/breakfast and evening meal unless otherwise stated, luxury coach travel from our depot and excursions as stated. Entrance fees, mid-day-meals and meals on the outward and return journeys are not included. Seat numbers will be issued upon receipt of your deposit. All prices are fully inclusive of VAT at the current rate where applicable. In accordance with "The Package Travel, Package Tours Regulations 1992" all passengers booking with D&J Dickinson Coaches are fully insured for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of D&J Dickinson Coaches.

A certificate detailing this cover will be given to each and every passenger as evidence of cover.
Please ensure that you have been given the appropriate certificate(s) at the time of booking.

This insurance has been arranged by Towergate Chapman Stevens through Travel & General Insurance Services Ltd.

The balance of payment is due no later than eight weeks before date of departure. The Company reserves the right to cancel the booking, after due notice to the passenger if the balance has not been paid by the date it is due. If the passenger cancels the arrangements after booking is accepted they are liable to a charge for any costs incurred by The Company and are charged at the following rates:

More than 42 days prior to departure	Loss of deposit
28/42 days prior to departure	30% of full cost
14/27 days prior to departure	45% of full cost
7/13 days prior to departure	60% of full cost
6 days or less prior to departure	100% of full cost

'Special Requests' – such as Sea Views, low floor rooms, special diets, specific seats on the coach can no way be guaranteed, but every endeavour will be made to honour any 'special requests'.

We reserve the right to cancel or alter any Day Tour or Holiday should there be insufficient bookings. All information is correct when going to print, but any tour may be cancelled or altered because of circumstances beyond our control.

NO SMOKING – on all tours, for the convenience of all.

**ALL COACHES ARE NOW FITTED WITH LAP BELTS WHICH MUST BE WORN AT ALL TIMES.
FULL 10 YEAR PASSPORTS ARE REQUIRED FOR ALL EUROPEAN TOURS.**

Bookings can be made at: **D&J DICKINSON COACHES**, Broadgate, Wrangle, Boston, Lincs. PE22 9DY
Tel: (01205) 870633 • Email: ddickinson@mod-comp.co.uk • www.dickinsons-coaches.co.uk

VAT Registration No. 288 6977 70

Office Contact Hours • Monday – Friday (9.00am – 5.00pm)

Telephone: BOSTON (01205) 870633